



LV-PITA SERVICE AGREEMENT AND LOG

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|---|--|--|--|---------------------|-------------------|
| NAME: (PRINT) | | | | PITA # | |
| PHONE NUMBER: | | | | | |
| EMAIL ADDRESS: | | | | | |
| PC / LAPTOP / NOTEBOOK DESCRIPTION: | | | | BRAND MODEL# | |
| ARE ORIGINAL INSTALL DISKS AND CD KEYS AVAILABLE? | | | | YES | NO |
| Select which OS is installed: | | | | XP | Vista |
| | | | | Win 7 | Win 8 |
| O.S TYPE. (Example) XP PRO or WIN7 Ultimate | | | | | List Other |
| ITEMS LEFT WITH UNIT: | | | | | |
| | | | | | |
| PASSWORD: | | | | | |
| DESCRIBE THE PROBLEM YOU ARE EXPERIENCING: | | | | | |
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| PLEASE USE OTHER SIDE TO LIST SOFTWARE YOU PROVIDING FOR INSTALATION | | | | | |

DISCLAIMER

Client is advised that the item dropped off may be used as a training opportunity for LV-PITA students. All students involved in the repair or diagnostics will be CompTIA A+ certified repair technicians. LV-PITA does not express or imply any form of warranty or guarantee on diagnostics, repairs, software installs or upgrades. Original (OS) Operating System and Applications software and License Keys are required for reinstall. LV-PITA requires that all parts or software required for repair, upgrade or install must be purchased by the client. Any items left for repair will at the risk of owner or person dropping off the item. **When the client is advised that item is ready for pick up, the client will have Thirty (30) days from that notice date to claim the item(s). Items left for more than Sixty (60) days, will be considered "A voluntary donation" and will become property of LV-PITA.**

This service is provided as a "Discounted Complimentary Service Benefit " for LV-PITA students; LV-PITA does charge a nominal fee for this and asks that students do not abuse this benefit.

Repair Fees: Student - \$20.00 Alumni - \$30.00 Unaffiliated - \$40.00

I UNDERSTAND THIS DISCLAIMER: _____ DATE: _____

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| TECHNICIAN INTAKE NOTES: |
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